

EVERGREEN DENTAL FINANCIAL POLICY

Welcome and thank you for choosing Evergreen Dental for your dental care.

We accept most dental insurance plans; however, we may not be in-network with your policy.

Payment is due at time of service. This enables us to keep our fees as low as possible. Please pay your balance at each appointment.

For our denture patients:

Payment is due *in full* at the try-in stage, which is usually mid-day. If you have dental insurance we will submit on your behalf. Any overpayment from the insurance company will be reimbursed to you.

If you are having a cast-metal partial denture made, we will expect half of the total fee due at time of impressions.

For our crown and bridge patients:

Payment is due on the first visit when the tooth (teeth) is prepped. You will leave with a temporary crown and return in approximately two weeks to insert the permanent crown(s).

For our implant patients:

Payment is due in full at time of implant surgery. Most insurance companies do not cover implants.

We accept multiple forms of payment such as: Cash, Personal Check, Bank Cards, Visa, MasterCard, Discover or Amex.

We also offer financing through Wells Fargo Health Advantage and Care Credit for qualified applicants. Please inquire for details.

We do not have an in house payment plan.

For our patients with dental insurance:

Your insurance contract is between your insurance company and you. We are familiar with many insurance companies, but we can only *estimate* the amount of co-payment.

Co-payment can only be determined after the insurance company has received and processed the claim. Please become familiar with your policy and benefits.

We will assist you in obtaining the proper benefits allowed by your plan. We will submit claims on your behalf.

You are responsible for any amount that is not covered by your insurance company.

If there is an overpayment, you will be refunded after we have received payment from your insurance company.

If we are forced to submit your account to collection for non-payment, there will be a 35% billing charge added to your outstanding balance.

We require at least 24 hour notice of cancellation prior to the scheduled appointment time.

If you fail to give 24 hours notice of cancellation or do not show for your scheduled appointment, it will count as a FAILED APPOINTMENT.

Three (3) failed appointment occurrences may result in discharge from our practice.

If you have any questions, please speak to our staff.

Print Name _____ Date _____ Signature _____